



WESTMINSTER TEAK

LIMITED LIFETIME WARRANTY

Westminster Teak warrants to the original purchaser, that our furniture and its components are free of defects in material and workmanship. If you find a defect in material or workmanship, we will, at our option, repair or replace the defective components. Westminster Teak is responsible for the replaced or repaired component(s). Customer is responsible for the disassembly and reassembly of the provided component(s) and any related shipping cost involved in the process.

All warranties are non-transferable and are limited to the original purchaser with proof of purchase. In no event shall Westminster Teak be liable for incidental or consequential damages resulting from the use of the product.

PRODUCTS WITH MIXED MATERIALS

Teak	Lifetime *
Stainless Steel	5 years
Textilene	3 years
Woven Products (Synthetic Wicker)	3 years
Sunbrella Fabric (link)	5 years
Cushions/Parasol	1 Year Manufacturer's Warranty on Stitching
Brass	3 years
Umbrellas	1 year warranty on umbrellas for commercial use 3 yr warranty on umbrellas for residential use

EXCLUSIONS (Furniture purchased before 2004 is excluded from the Lifetime Warranty)

This warranty does not cover defects or damage caused by:

- Improper assembly
- Modification/s after purchase
- Intentional damage, accident, misuse, abuse, or negligence
- Normal wear and tear which includes weathering and checking
- Damage that was a direct effect of weather related conditions



WESTMINSTER TEAK

*** Limited 5 Year Warranty on all Teak Tiles and Planters**

Anytime when wood, including teak, gets in direct contact with the ground, it is exposed to constant and permanent exposure to mold, fungus, and bacteria. Though teak is extremely resistant to rot and extreme weather, it cannot be placed in direct contact with organic material such as dirt or grass for extended periods of time without being subjected to the adverse effect of moisture, such as mold and fungus. This is also why that though teak loves water, a recognizable feature of our outdoor teak is the slats that are designed in, so as not to allow for standing water to collect on the surface of the wood.

Teak floor tiles are meant to be used on concrete or similar type (non-organic) hard surfaces.

Teak planters should primarily be used as a decorative outer covering for potted plants. There should be no direct contact with any organic material such as potting/garden soil, peat moss, etc.

Note: Teak will require cleaning from time to time, depending on the environmental condition it's in. Regular cleaning of at least twice a year from surface dirt, environmental buildup, and everyday use will ensure a longer life of the furniture.

CUSTOM CUSHIONS

ALL SALES OF NON-STOCK CUSHIONS, INCLUDING C.O.M. (Customer's Own Material) ARE FINAL AND NOT RETURNABLE, unless error is in manufacturing.

COMMERCIAL WARRANTY

All Westminster Teak furniture warranties are limited to three years of commercial use. The exception to this policy is our umbrellas which carry a one (1) year commercial warranty only.

CONCEALED DAMAGE

We highly recommend that you unpack all packages within 48 hours of delivery of your order. Notify us and the carrier's agent of any damage to the product. Save all cartons and packing materials so that they can be used in the case a return is necessary. Take digital photos of the damaged product and packages for claims where applicable.