

Westminster Teak warrants to the original purchaser, that our furniture and its components are free of defects in material and workmanship. If you find a defect in material or workmanship, we will, at our option, repair or replace the defective components. Westminster Teak is responsible for the replaced or repaired component(s) and any shipping cost. Customer is responsible for dis-assembly and reassembly of provided component(s).

All warranties are non-transferable and are limited to the original purchaser with proof of purchase. In no event shall Westminster Teak be liable for incidental or consequential damages resulting from the use of the product.

PRODUCTS WITH MIXED MATERIALS

TeakLifetimeStainless Steel5 yearsTextilene3 yearsWoven Products (Synthetic Wicker)3 yearsSunbrella Fabric5 years

Cushions/Parasol 1 Year Manufacturer's Warranty on

Stitching

Brass 3 years

EXCLUSIONS

This warranty does not cover defects or damage caused by:

- Improper assembly
- Modification/s after purchase
- o Intentional damage, accident, misuse, abuse, or negligence
- Normal wear and tear which includes weathering and checking
- Damage that was a direct effect of weather related conditions

Note: Teak will require cleaning from time to time, depending on the environmental condition it's in. Regular cleaning of at least twice a year from surface dirt, environmental buildup, and everyday use will ensure a longer life of the furniture.

CUSTOM CUSHIONS

ALL SALES OF NON-STOCK CUSHIONS, INCLUDING C.O.M. (Customer's Own Material) ARE FINAL AND NOT RETURNABLE, unless error is in manufacturing.

COMMERCIAL WARRANTY

All Westminster Teak furniture warranties are limited to three years of commercial use. The exception to this policy is our umbrellas which carry a one (1) year commercial warranty only.

CONCEALED DAMAGE

We highly recommend that you unpack all packages within 48 hours of delivery of your order. Notify us and the carrier's agent of any damage to the product. Save all cartons and packing materials so that they can be used in the case a return is necessary. Take digital photos of the damaged product and packages for claims where applicable.